

# Client List

THE FOLLOWING IS A PARTIAL LIST OF COMPANIES WHO HAVE SELECTED JOHN TSCHOHL AS A PRESENTER OR PARTICIPATED IN A SERVICE QUALITY INSTITUTE LEARNING SYSTEM.

- 3M Medical Specialties
- **A.O. Harvestore Products**
- AAFES
- **Abbey National (England)**
- ABSA Bank (South Africa)
- **ACQSAC (Peru)**
- ACHCA
- **ACLE**
- Air Force Medical Service
- **Alaska Division of Tourism**
- Allied Van Lines
- **Amadeus East Africa**
- America Link (El Salvador)
- **American Chamber (Mexico)**
- American Financial Services Association
- **American Logistics Association**
- American Society for Minnesota Quality
- **ANDA (Peru)**
- Antad (Mexico)
- **Apartment Association of Indiana**
- Armtek (Russia & Belarus)
- **Army Troop Support Agency (Commissary)**
- ASO Savings (Nigeria)
- **Asociacion de Gerentes de Guatemala**
- Axiom Telecom (Dubai)
- **Bahrain Quality Society**
- Banco Agricola Comercial (El Salvador)
- **Banco de Exportación, S.A. (Guatemala)**
- Banco G & T Continental de Guatemala
- **Bandag**
- Bank of Communications (China)
- **Bank PHB (Nigeria)**
- Banex (Guatemala)
- **Banex (Costa Rica)**
- Banorte (México)
- **Barrett Moving & Storage**
- Bassett Furniture
- **Bartercard Australia**
- Bartercard UK
- **BBVA Bancomer (Mexico)**
- BMA
- **BPAA**
- Bostwana National Productivity Centre
- **Bremer Financial**
- Bristol-Myers Squibb
- **Bruno's, Inc.**
- Calgary Co-op (Canada)
- **Canirac (Mexico)**
- Carolina Builders
- **Carolina Power & Light**
- Cathay Life Insurance (Taiwan)
- **Center for Customer Service & Loyalty (Indonesia)**
- Centra Credit Union
- **Cerveceria Centroamericana (Guatemala)**
- CIC Insurance (Kenya)
- **CCC Information Services**
- Central Minnesota Quality Council
- **CEHLIDER (Mexico)**
- Chevron U.S.A.
- **Chinatrust (Taiwan)**
- Cinépolis (México)
- **City of Bloomington, MN**
- CLICO (Trinidad)
- **Coborn's**
- Coca-Cola Femsa (Mexico)
- **Cooper/T. Smith Corporation**
- Corporate Affairs (Nigeria)
- **Cotter/True Value Hardware**
- Covidien
- **CRA/MG (Brazil)**
- Delta Dental Plan of Massachusetts
- **Delta Dental Plans Association**
- Department of the Navy, Bureau of Medicine
- **DHL Express**
- Dollar Rent A Car
- **Dun & Bradstreet**
- Eastman Kodak
- **Ecopetrol (Colombia)**
- Edmonton Chamber of Commerce (Canada)
- **Elizabeth Arden (Worldwide)**
- Ethiopian Airlines
- **Euroset (Russia)**
- Eventos Milo (Venezuela)
- **Executive Forum**
- Fedecredito (El Salvador)
- **Federal Express**
- Federal Training Network
- **FENALCO (Colombia)**
- FESCO (China)
- **Fidelity Investments**
- First Bank (Nigeria)
- **First National Bank Corporate (South Africa)**
- Florida Bankers Association
- **Foko Consulting (Dominican Republic)**
- FNB Corp.
- **FTD**
- Fundação Esag (Brazil)
- **GBM Dominicana (Dominican Republic)**
- GBM de Nicaragua
- **GBM de Panama**
- Ghana Commercial Bank
- **Golden Cross (Brazil)**
- Graebel Van Lines, Inc.
- **Granite State Quality Council**
- Growmark, Inc.
- **Grupo Alcon (Honduras)**
- Grupo Azteca (México)
- **Guatemala Restaurant Trade Association**
- Harvard Business Review (Poland)
- **Henri Bendel**
- Hertz (Europe)
- **Home Credit (Russia)**
- Hudson Bay Credit (Canada)
- **Hyatt Hotels (Singapore)**
- Hyundai Department Store (Korea)
- **IBB Ltd (Trinidad)**
- ICBA
- **Inc. Magazine**
- Indiana Farm Bureau Cooperative
- **Indecopi (Peru)**
- Industrial Fundidora Valsi (Mexico)



- **Israel Postal Authority (Israel)**
- IRTA
- **ITESM (Mexico)**
- ITEX
- **Kay-Bee Toy and Hobby**
- Kellogg Latin America
- **Kemba Credit Union**
- Kemper Group
- **Kroger**
- K-VA-T Food Stores
- **Laboratory Products Association**
- Lazurit (Russia)
- **LOMA**
- LNOPPEN (China)
- **Lutheran Brotherhood**
- Malaysia Airlines
- **Marcus Evans (China, Australia, and New Zealand)**
- Marine Corps: MWR
- **Maryview Health Corporation**
- Megacable (Mexico)
- **Meinl of Austria**
- Miller Brewing Company
- **Ministry of Local Government (Bostwana)**
- Minnesota Licensed Beverage Association, Inc.
- **mmmuffins inc. of Canada**
- Moore Business Forms
- **Motorola**
- MTN (Nigeria)
- **Nacho Aviance (Nigeria)**
- Nampak (South Africa)
- **NARDA**
- National Chenghi University (Taiwan)
- **National Marine Manufacturing Association**
- National Propane Gas Association
- **Navy Exchange Command (NEXCOM)**
- NCAA (Nigeria)
- **Nedcor (South Africa)**
- Nesma Holding (Saudi Arabia)
- **Nevada Department of Tourism**
- New Zealand Organization for Quality
- **Noel - Levitz Centers/USA Group**
- Oldsmobile
- **Ontario Credit Union – (Canada)**
- PacifiCare
- **Pennzoil**
- Pizza Hut of Europe
- **Point-of-Purchasing Advertising Institute**
- Porta (Ecuador)
- **Practica (Colombia)**
- Private Sector Federation (Rwanda)
- **Professional Housing Management Association**
- Progressive Beauty Enterprises
- **Professional Conferences (Russia)**
- PSA Security Network
- **QED**
- Rainbow Foods
- **Rich Strategy (Ukraine)**
- Rehumana S.A (Ecuador)
- **Sales and Marketing Executives International**
- SalesForce.com
- **Saudi Arabian Airlines**
- Sberbank Russia
- **Self Storage Association**
- Sentara HealthSystems
- **Service Quality Centre (Singapore)**
- Sheraton
- **Sina.com (China)**
- Site
- **Skye Bank (Nigeria)**
- Southern States Cooperative
- **Southwestern Bell Telephone**
- Sovereign Trust Insurance-Nigeria
- **Sprint**
- St. Anthony Hospital Systems
- **St. Paul Fire and Marine Insurance Company**
- St. Petersburg International Economic Forum (Russia)
- **State of Minnesota**
- SuperRx Drug Stores
- **System Sensors**
- Tanzania Revenue (Tanzania)
- **The Mater Hospital (Kenya)**
- The Procaccianti Group
- **Taiwan Teleservices & Technologies Co., Ltd.**
- Target
- **Technodom (Kazakhstan)**
- Texaco
- **Texas Restaurant Association**
- The Aldo Group (Canada)
- **The Great Atlantic & Pacific Tea Co., Inc. (A&P)**
- Thomas Cook (England)
- **Time Inc.**
- Transnet (South Africa)
- **TTC of Israel**
- TTC of Mexico
- **ULACIT (Costa Rica & Panama)**
- Unicomer (El Salvador)
- **Unisys**
- Unity Bank (Nigeria)
- **Universidad Del Valle De Atemajac (Mexico)**
- Universidad Panamericana (Mexico)
- **Universidad Tecnologica de Centro (Venezuela)**
- University of Science & Technology (Taiwan)
- **Universidad de la Sabana (Colombia)**
- US Coast Guard Training Center
- **Veda (Ukraine)**
- VideoFilm (Russia)
- **Viking Magazine**
- WAM!NET
- **Waste Management (New Zealand)**
- WBD (Russia)
- **Wong (Peru)**
- Woolworths of England
- **World Trade Center (Russia)**
- YMCA
- **Zellers (Canada)**